



Dear Guest,

We would like to welcome you to the Azur Preferred Guest program (APG). We are pleased that you have chosen to join our program and hope that you will enjoy all benefits offered. The APG membership will provide you with certain privileges that will make your stay at any Azur Hotels & Resorts more enjoyable and relaxing. Our privileges are divided into 3 levels, the BLUE (entry level), the ORANGE (intermediate level), and the PURPLE (the highest level). Your privileges are based on the number of nights you spend at any Azur Hotels & Resorts in Egypt.

The BLUE card:

You may begin utilizing the privileges of the Blue level starting from your next stay, upon receiving the card. The Blue cardholder will be entitled to the following privileges:

1. Welcome drink upon arrival.
2. Complimentary early check-in request, 2 hours prior to hotel check-in time (2:00 pm), according to hotel availability.
3. 20% discount on early check-in fees before 12:00 noon, according to hotel availability.
4. 10% discount on published rate if reservation is through our website only (www.azurhospitality.com).
5. 10% discount on supplement of the next room category, according to hotel availability.
6. Complimentary late check-out request till 02:00 pm with prior notice of 24 hours, according to hotel availability.
7. 20% discount on late check-out request till 06:00 pm with prior notice of 24 hours, according to hotel availability.
8. 30% discount on late check-out request by maximum 09:00 pm with prior notice of 24 hours, according to hotel availability.
9. 10% discount on food & beverages, which are not included in our all-inclusive meal plan, excluding taxes.
10. 10% discount on laundry service (except dry clean).
11. 20% discount on paid WI-FI service.
12. Complimentary in room VIP amenities.
13. 10% discount on spa & beauty salon treatments.
14. 10% discount on meet & assist service (airport/bus station).

The ORANGE Card:

You can only obtain the Orange card once you reached 7S nights in Azur Hotels & Resorts. The Orange cardholder will be entitled to the following privileges:

1. Welcome drink upon arrival.
2. Complimentary early check-in request, 2 hours prior to hotel check-in time (2:00 pm), according to hotel availability.
3. 30% discount on early check-in fees before 12:00 noon, according to hotel availability.
4. 15% discount on published rate if reservation is through our website only (www.azurhospitality.com).
5. 15% discount on supplement of the next room category, according to hotel availability.



6. Complimentary late check-out request till 04:00 pm with prior notice of 24 hours, according to hotel availability.
7. 30% discount on late check-out request till 06:00 pm with prior notice of 24 hours, according to hotel availability.
8. 40% discount on late check-out request by maximum 09:00 pm with prior notice of 24 hours, according to hotel availability.
9. 20% discount on food & beverages, which are not included in our all-inclusive meal plan, excluding taxes.
10. 20% discount on laundry service (except dry clean).
11. 30% discount on paid WI-FI service.
12. Complimentary in room VIP amenities.
13. 20% discount on spa & beauty salon treatments.
14. 20% discount on meet & assist service (airport/bus station).

The PURPLE Card:

You can only obtain the Purple card once you reached 250 nights in Azur Hotels & Resorts.

The Purple cardholder will be entitled to the following privileges:

1. Welcome drink upon arrival.
2. Complimentary early check-in request, 2 hours prior to hotel check-in time (2:00 pm), according to hotel availability.
3. 50% discount on early check-in fees before 12:00 noon, according to hotel availability.
4. 20% discount on published rate if reservation is through our website only (www.azurhospitality.com).
5. Complimentary upgrade to next room category, according to hotel availability.
6. Complimentary late check-out request till 9:00 pm with prior notice of 24 hours, according to hotel availability.
7. 30% discount on food & beverages, which are not included in our all-inclusive meal plan, excluding taxes.
8. Complimentary Special set-menu dinner in one of the hotel restaurants with prior notice of 24 hours.
9. 50% discount on paid WI-FI service.
10. 30% discount on laundry service (except dry clean).
11. Complimentary in room VIP amenities.
12. Complimentary bottle of Local wine (once per stay).
13. 30% discount on spa & beauty salon treatments.
14. Complimentary meet & assist service (airport/bus station).

o All benefits mentioned above are subject to hotel availability.

o Any special requests must be made to the hotel 24 hours prior to arrival.

o APG reserves the right to discontinue membership for any member who appears to be using the program in a manner inconsistent with the terms and conditions or intent of the program or any portion of the program, including reward redemption. APG also reserves the right to discontinue membership for any member who acts in a manner inconsistent with local laws, or if there are reasonable grounds for suspecting fraud, theft or dishonesty in connection with the account as determined with APG. Such discontinued membership may result in the loss of all accumulated nights and the cancellation of APG privileges. In addition to discontinuance of APG membership, APG shall have the right to take appropriate administrative and/or legal action, including, without limitation, criminal prosecution, as it deems necessary in its sole discretion.