



Arabella Azur Resort

| Category | Telephone | Address | E-mail |
|-------------|--|--|--|
| 3 STARS | 002-065-3615086/7/8/9 002-0100- 1714001/2/3/4/5 | El-Cornich St, Hurghada, Red Sea - Egypt | arabellaazur@azur.travel |
| Reservation | 002-02-33357569 /002- 02-33358589 002-0100-1792022 | 48 B Giza St. Orman building - Dokki, Giza 12411, Egypt | arabella-res@azur.travel |

| Website | Fax | P.O. Box | Bank Details | Bank Name&Swift Code | |
|-------------------------|-----------------|----------|--------------|----------------------|---|
| www.azurhospitality.com | 002-065-3615090 | 235 | L.E. | 1101818028673 8 | Credit Agricole Egypt P.O. Box: 364 (5th settlement) 11835 - New Cairo Swift code: Agriegcx IBAN L.E.: EG67003600010001101818028673 8 IBAN USD:EG40003600010001101840006 1191 IBAN Eur: EG18003600010001101978002791 6 |
| | | | USD \$ | 1101840006119 1 | |
| | | | Euro | 1101978002791 6 | |

| | | |
|--------------------------|----------------------|---|
| General Manager | Mr. Mohamed Moustafa | E-mail: m.moustafa@azur.travel |
| Hotel Manager | Mr.Emad Elsebai | E-mail: e.elsebai@azur.travel |
| Rooms Division Manager | Mr. Bebawy Tawfik | E-mail: b.tawfik@azur.travel |
| Front Office Manger | Mr. Ahmed Ibrahim | E-mail: a.ibrahim@azur.travel |
| Asst.Reservation Manager | Mrs. Nagwa Fouad | E-mail : arabella-res@azur.travel |
| Guest Relations Officer | Ms.Maria Hoffmann | E-mail: gr.arabella@azur.travel |

| Distance | |
|----------------|-------|
| From Airport | 10 Km |
| From Down Town | 3 Km |

| Rooms | |
|--------------------|-----|
| Total No. of Units | 295 |
| Total No. of Beds | 594 |

| Categories of Rooms | |
|-----------------------------|-----|
| Total No. of Standard Rooms | 143 |
| Total No. of Deluxe Suites | 1 |
| No. Sea View Rooms | 95 |
| No. Pool View Rooms | 56 |
| No. of Connecting Rooms | 6+2 |
| No. of Non-Smoking Rooms | 45 |

| Room Facilities | Av. | N/Av. | Av. | N/Av. |
|------------------|-----|-------|---|-------|
| Air Condition | ✓ | | Balcony / Terrace with table and chairs | ✓ |
| Heating | ✓ | | Shower / Toilet | ✓ |
| Bathtub / Toilet | ✓ | | Hair dryer | ✓ |

| | | | | | |
|----------------------------------|-----|---|---|---|--|
| Bidet | | ✓ | Satellite TV | ✓ | |
| Mini Bar | ✓ | | Mini Bar <i>(Soft drinks & Water)</i> | ✓ | |
| Mini Oven | | ✓ | Kettle/ Cups/ Tea/ Coffee | ✓ | |
| Local Telephone (From Reception) | ✓ | | International Telephone (Extra Charge) (from Reception) | ✓ | |
| Voltage | 220 | | Twin Bed | ✓ | |
| King Size Bed | ✓ | | Sofa Bed | ✓ | |

| Hotel Facilities | Av. | N/Av. | Charge | Free |
|--|-----|-------|----------------|------|
| Safe Deposit Box (In room) | ✓ | | | ✓ |
| WI- FI Connection – (Free at all public areas) | ✓ | | | ✓ |
| Shops | ✓ | | ✓ | |
| Laundry | ✓ | | ✓ | |
| Shuttle Bus <i>(Down Town)</i> | | ✓ | | |
| Car Park | ✓ | | | ✓ |
| Car Rental | | ✓ | | |
| Doctor | ✓ | | ✓ | |
| Currency Exchange Service | | v | | |
| Credit Cards (Visa, MasterCard) | ✓ | | | |
| Entertainment | | | | |
| Live Band | ✓ | | | ✓ |
| Animation Programs | ✓ | | | ✓ |
| Folkloric Shows | ✓ | | | ✓ |
| Sports Facilities | | | | |
| Gym Room | ✓ | | | ✓ |
| Sauna | ✓ | | ✓ | |
| Steam Bath | ✓ | | ✓ | |
| Jacuzzi | ✓ | | ✓ | |
| Massage | ✓ | | ✓ | |
| Billiard | ✓ | | Snoo ker | ✓ |
| Swimming Pool <i>(Fresh Water)</i> | ✓ | | | ✓ |
| Swimming Pool <i>(Sea Water)</i> | | ✓ | | |
| Heated Swimming Pool | ✓ | | | ✓ |
| Indoor Swimming Pool | | ✓ | | |
| Tennis Court | ✓ | | Flood Light | ✓ |
| Football Court | ✓ | | | ✓ |
| Squash Court | ✓ | | Flood Light | ✓ |
| Volleyball court | ✓ | | | ✓ |
| Table Tennis | ✓ | | | ✓ |
| Water Sports Center | | ✓ | | |
| Pedal Boat | | ✓ | | |
| Windsurf | | ✓ | | |
| Diving | ✓ | | ✓ | |

| | | | | |
|------------------------------------|---|--|--|---|
| Snorkeling Equipment | ✓ | | | ✓ |
| Beach & Pool Facilities | | | | |
| Sun Beds | ✓ | | | ✓ |
| Sun Shades | ✓ | | | ✓ |
| Towels | ✓ | | | ✓ |
| Beach Volleyball Court | ✓ | | | ✓ |

| Food & Beverage facilities | Av. | N/Av. | Charge | Free | Kids Facilities | Av. | N/Av. | Charge | Free |
|---------------------------------------|-----|-------|----------|----------|------------------------|-----|-------|------------|--------------|
| Bar | ✓ | | | ✓ | Kids Club | ✓ | | | ✓ |
| Snack Bar | ✓ | | | ✓ | Kids Pool | ✓ | | | ✓ |
| Breakfast Buffet | ✓ | | | ✓ | Kids Animation | ✓ | | | ✓ |
| Lunch Buffet | ✓ | | | ✓ | Kids Menu | ✓ | | | ✓ |
| Dinner Buffet | ✓ | | | ✓ | Kids Restaurant Seat | ✓ | | | ✓ |
| | | | | | Baby Cot | ✓ | | | ✓ |
| Specialty A La Carte Menu | ✓ | | ✓ | | Baby Sitting | | ✓ | | |
| Room Service | ✓ | | ✓ | | TV Channels: | | | Av. | N/Av. |
| Pub – free until 00:00 am | ✓ | | ✓ | ✓ | Arabic Channels | | | ✓ | |
| Oriental Corner | ✓ | | | ✓ | English Channels | | | ✓ | |
| Meeting Room | ✓ | | ✓ | | French Channels | | | ✓ | |
| Total No. Of Restaurant | | | 1 | 2 | German Channels | | | ✓ | |
| | | | | | Russian Channels | | | ✓ | |
| | | | | | Polish Channels | | | ✓ | |

Food & Beverage Schedule

| Outlet name | Operating Hours | | Days of Operation | Meal(s) served | Location | Service Style | All Inclusive | Entertainment |
|-----------------------------|-----------------|-------|-------------------|----------------|---------------|---------------|---------------|---------------|
| | From | To | | | | | Extra Charge | |
| Grill Restaurant | 7:00 | 11:00 | Daily | Breakfast | Sea Side | Buffet | All Inclusive | Music |
| | 12:30 | 15:00 | Daily | Lunch | Sea Side | Buffet | All Inclusive | Music |
| | 19:00 | 22:00 | Daily | Dinner | Sea Side | Buffet | All Inclusive | Music |
| Ilduomo Restaurant | 18:30 | 21:30 | Daily | Dinner | Main Building | Buffet | All Inclusive | Music |
| Bierkeller Pub | 18:00 | 00:00 | Daily | Beverage | | Bar | All Inclusive | Music |
| Oasis Pool Restaurant & Bar | 10:00 | 17:00 | Daily | Beverage | Pool | Bar | All Inclusive | Music |
| | 10:30 | 12:30 | Daily | Snacks | Pool | Snacks | All Inclusive | Music |
| | 15:00 | 17:00 | Daily | Pizza | Pool | Snacks | All Inclusive | Music |
| Palms Bar | 10:00 | 17:00 | Daily | Beverage | Beach | Bar | All Inclusive | Music |
| | 15:00 | 17:00 | Daily | Hot Snacks | Beach | Snacks | All Inclusive | Music |

| | | | | | | | | |
|-----------------------|--------|-------|-------|----------|-----------------------------------|-----|-------------------------------|----------|
| Reef Beach Bar | 10:00 | 17:00 | Daily | Beverage | Beach | Bar | All Inclusive | Music |
| Paradisio Bar | 10:00 | 17:00 | Daily | Beverage | Pool | Bar | All Inclusive | Music |
| El Khan Bar | 10:00 | 00:00 | Daily | Beverage | Main Building | Bar | All Inclusive | Music |
| Fire Corner | 24 hr. | | Daily | | | | All Inclusive | |
| Kalaboush PUB | 22:00 | 02:00 | Daily | Beverage | Hotel Entrance | Bar | All Inclusive till 00:00 only | DJ Music |
| Om Kolthom | 18:00 | 23:00 | Daily | Beverage | Upstairs next to Grill Restaurant | Bar | All Inclusive | |

Outlets opening days & hours can be changed according to seasonality & hotel occupancy