



Dear Guest,

Welcome to **Wadi Lahmy Azur Resort**, we hope that you had a pleasant trip and wish you an enjoyable holiday.

Here is some basic information that could make your stay smoother.

Service	Check In	Check out	Beach Restaurant			Bars		Clinic
			Breakfast	Lunch	Dinner	Pool Bar	Beach Bar	24/7
From	14:00	7:00	13:00	19:00	10:00	10:00	
Till	12:00	10:00	15:00	22:00	00:00	18:00	

- **Soft All-Inclusive:**

- Meal Plan: Open buffet
- Mini Bar (Daily Refilling with water), Coffee tray (daily refilling)
- Internet: Limited quota of 250 MB once per stay to be used at the lobby and terrace area
- Sports: Snorkeling, Beach Volleyball, Beach Football, GYM, Air Hockey, Chess and Billiard.

- **Extra Charge:**

- Alcoholic Drinks, Fresh Juice, Turkish coffee & Shisha.
- NB:- Food & Beverages from outside are not allowed
- Special a la card Menus (Please ask your waiter)
- Unlimited Internet (Price list at the Reception)
- Medical Service (Available upon request)

- **Environmental Regulations (Green Star)**

- We have implemented systems to save water and are constantly setting new targets to save more.
- We treat all our wastewater through a sewage treatment plant. We recycle it to irrigate our gardens and do not discharge any wastewater into the lagoon, bay area or sea.
- We are using a system to reduce electricity consumption.
- We separate and treat our waste.
- We minimize the amount of air emissions, wastewater effluent, solid waste and hazardous materials associated with own operations.
- The hotel is monitoring the CO2 emissions.
- We use renewable energies.
- We are increasing the use of renewable energies each year.
- We control regularly the quality of our water supply, including fresh water and swimming pool water.
- We avoid the introduction of invasive species on our premises
- **The Hotel has a clinic and a resident doctor. Please contact the reception immediately if you feel unwell, just dial (0) we don't spare any effort for your comfort and safety, if assistance needed, please don't hesitate to contact any of our team members.**
- **All outlets working time according to hotel time, we have our special time one hour more than Cairo.**

- **Azur Shop Merchandise**

- Discover a selection of exclusive Azur Shop merchandise, perfect for souvenirs or gifts to remember your stay at Azur Resorts. Simply scan the QR code to explore the collection, and for assistance, please contact the reception desk or our Guest Relations team.

Hotel Management