

Arabella Azur Resort

Category	Telephone	Address	E-mail
3 STARS	002-065-3615086/7/8/9 002-0100-1714001/2/3/4/5	El-Cornich St, Hurghada, Red Sea - Egypt	arabellaazur@azur.travel
Reservation	002-02-33357569 /002-02-33358589	48 B Giza St. Orman building - Dokki, Giza 12411, Egypt	arabella-res@azur.travel

Website	Fax	P.O. Box	Bank Details	Bank Name&Swift Code
azurhospitality.com	002-065-3615090	235	L.E. 11018180286738	Credit Agricole Egypt P.O. Box: 364 (5th settlement) 11835 - New Cairo Swift code: Agriegcx IBAN L.E.: EG670036000100011018180286738 IBAN USD:EG400036000100011018400061191 IBAN Eur: EG180036000100011019780027916
			USD \$ 11018400061191	
			Euro 11019780027916	

Hotel Manager	Mr.Emad Elsebai	E-mail: e.elsebai@azur.travel
Rooms Division Manager	Mr. Bebawy Tawfik	E-mail: b.tawfik@azur.travel
Front Office Manger	Mr. Ahmed Ibrahim	E-mail: a.ibrahim@azur.travel
Asst.Reservation Manager	Mrs. Nagwa Fouad	E-mail : arabella-res@azur.travel
Guest Relations Officer	Ms.Maria Hoffmann	E-mail: gr.arabella@azur.travel

Distance

From Airport	10 Km
From Down Town	3 Km

Rooms

Total No. of Units	296
Total No. of Beds	596

Categories of Rooms

Total No. of Standard Rooms	143
Total No. of Deluxe Suites	1
No. Sea View Rooms	96
No. Pool View Rooms	56
No. of Connecting Rooms	6+2
No. of Non-Smoking Rooms	45

Room Facilities	Av.	N/Av.		Av.	N/Av.
Air Condition	✓		Balcony / Terrace with table and chairs	✓	
Heating	✓		Shower / Toilet	✓	
Bathtub / Toilet	✓		Hair dryer	✓	
Bidet		✓	Satellite TV	✓	

Mini Bar	✓		Mini Bar (<i>Soft drinks & Water</i>)	✓	
Mini Oven		✓	Kettle/ Cups/ Tea/ Coffee	✓	
Local Telephone (From Reception)	✓		International Telephone (Extra Charge) (from Reception)	✓	
Voltage	220		Twin Bed	✓	
King Size Bed	✓		Sofa Bed	✓	

<u>Hotel Facilities</u>	Av.	N/Av.	Charge	Free
Safe Deposit Box (In room)	✓			✓
WI- FI Connection – (Free at all public areas)	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus (<i>Down Town</i>)		✓		
Car Park	✓			✓
Car Rental		✓		
Doctor	✓		✓	
Currency Exchange Service		v		
Credit Cards (<i>Visa, MasterCard</i>)	✓			

<u>Entertainment</u>				
Live Band	✓			✓
Animation Programs	✓			✓
Folkloric Shows	✓			✓

<u>Sports Facilities</u>				
Gym Room	✓			✓
Sauna	✓		✓	
Steam Bath	✓		✓	
Jacuzzi	✓		✓	
Massage	✓		✓	
Billiard	✓		Snoo ker	✓
Swimming Pool (<i>Fresh Water</i>)	✓			✓
Swimming Pool (<i>Sea Water</i>)		✓		
Heated Swimming Pool	✓			✓
Indoor Swimming Pool		✓		
Tennis Court	✓		Flood Light	✓
Football Court	✓			✓
Squash Court	✓		Flood Light	✓
Volleyball court	✓			✓
Table Tennis	✓			✓
Water Sports Center		✓		
Pedal Boat		✓		
Windsurf		✓		
Diving	✓		✓	
Snorkeling Equipment	✓			✓

Beach & Pool Facilities

Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓

Food & Beverage facilities

Av.	N/Av.	Charge	Free	Kids Facilities	Av.	N/Av.	Charge	Free
Bar	✓		✓	Kids Club	✓			✓
Snack Bar	✓		✓	Kids Pool	✓			✓
Breakfast Buffet	✓		✓	Kids Animation	✓			✓
Lunch Buffet	✓		✓	Kids Menu	✓			✓
Dinner Buffet	✓		✓	Kids Restaurant Seat	✓			✓
				Baby Cot	✓			✓
Specialty A La Carte Menu	✓	✓		Baby Sitting		✓		
Room Service	✓	✓		TV Channels:			Av.	N/Av.
Pub – free until 00:00 am	✓	✓	✓	Arabic Channels			✓	
Oriental Corner	✓		✓	English Channels			✓	
Meeting Room	✓	✓		French Channels			✓	
Total No. Of Restaurant	1	2		German Channels			✓	
				Russian Channels			✓	
				Polish Channels			✓	

Food & Beverage Schedule

Outlet name	Operating Hours		Days of Operation	Meal(s) served	Location	Service Style	All Inclusive	Entertainment
	From	To					Extra Charge	
Grill Restaurant	7:00	10:00	Daily	Breakfast	Sea Side	Buffet	All Inclusive	Music
	12:30	15:00	Daily	Lunch	Sea Side	Buffet	All Inclusive	Music
	19:00	22:00	Daily	Dinner	Sea Side	Buffet	All Inclusive	Music
Ilduomo Restaurant	19:00	22:00	Daily	Dinner	Main Building	Buffet	All Inclusive	Music
Bierkeller Pub	18:00	00:00	Daily	Beverage		Bar	All Inclusive	Music
Oasis Pool Restaurant & Bar	10:00	18:00	Daily	Beverage	Pool	Bar	All Inclusive	Music
	10:30	12:30	Daily	Snacks	Pool	Snacks	All Inclusive	Music
	15:00	18:00	Daily	Pizza	Pool	Snacks	All Inclusive	Music
Palms Bar	10:00	18:00	Daily	Beverage	Beach	Bar	All Inclusive	Music
	15:00	18:00	Daily	Hot Snacks	Beach	Snacks	All Inclusive	Music
Reef Beach Bar	10:00	18:00	Daily	Beverage	Beach	Bar	All Inclusive	Music
Paradisio Bar	10:00	18:00	Daily	Beverage	Pool	Bar	All Inclusive	Music

El Khan Bar	10:00	00:00	Daily	Beverage	Main Building	Bar	All Inclusive	Music
Fire Corner	24 hr.		Daily				All Inclusive	
Kalaboush Club	23:30	02:00	Daily	Beverage	Hotel Entrance	Bar	All Inclusive till 00:00 only	DJ Music
Om Kolthom	18:00	23:00	Daily	Beverage	Upstairs next to Grill Restaurant	Bar	All Inclusive	

Outlets opening days & hours can be changed according to seasonality & hotel occupancy