Dear Guests,
Welcome to Arabia Azur Resort!
We are delighted that you have selected our Resort and we wish your stay with us will be both enjoyable and comfortable. May this brief information help you to feel at home right away!

The all-inclusive policy starts from the Check-In date at 14:00 hrs. till the Check-Out date at 12:00 noon.

Restaurants:

Meal	Venue	Service	Operation Hours From	Operation Hours To
Breakfast	**Main Restaurant**	Open Buffet	**07:00**	**10:30**
Lunch	**Main Restaurant**	Open Buffet	**12:30**	**15:00**
	Marina Beach Restaurant	Open Buffet	**12:30**	**15:00**
Snacks	**Floating Bar**	Late breakfast	**11:00**	**12:00**
	Floating Bar	Snacks	**15:00**	**17:00**
Ice-cream	**Marina Beach Restaurant**	Ice-cream	**12:00**	**15:00**
Dinner	**Main Restaurant**	Open Buffet	**18:30**	**22:00**
	Aladdin Restaurant	Oriental Open Buffet daily, except Sunday & Thursdays, reservation required one day in advance (Lobby bar)	**18:30**	**21:00**
A la Carte Restaurants	**Pattaya**	A la carte menu served against extra charge. Open daily. Prior reservation is requested.	**19:00**	**22:00**
	Bordiehn's	Free of charge Two-course menu or a la carte menu with credit amount. Prior reservation is requested at Guest Relation, Reception desk or at Bordiehn's restaurant. Located at Ali Baba Bazaar area.	**18:00**	**22:00**
Late dinner	**Main restaurant No. 1**	Midnight snacks	**22:00**	**midnight**
Room Service	**Against extra charge**		**24hrs**	

- **Proper Dress Code**
- No food can be taken out of the restaurants.
- Please let us know if you have any dietary restriction s, allergies or special considerations and we will assist you as as possible.
- For your health and safety, it is not allowed to bring best food from outside to the hotel premises.

Bars:

Bar	Service	Venue	Operation Hours From	Operation Hours To
Lobby Bar	All-inclusive Non-Alcoholic & Local Alcoholic Beverages	Lobby	**09:00** **10:00**	**10:00** **Midnight**
	Extra charge – Not included Beverages		**00:00**	**09:00**
View Bar	All-inclusive Non-Alcoholic & Local Alcoholic Beverages	Lobby (2ND Floor)	**17:00**	**Midnight**
White Bar	All-inclusive Non-Alcoholic & Local Alcoholic Beverages	Main building	**17:00**	**Midnight**
East Bar	All-inclusive Non-Alcoholic & Local Alcoholic Beverages	Swimming pool	**10:00** **18:00**	**17:00** **22:00**
Marina Beach Bar	All-inclusive Non-Alcoholic & Local Alcoholic Beverages	Marina	**10:00**	**17:00**
Lagoon Bar A & B	All-inclusive Non-Alcoholic & Local Alcoholic Beverages	Lagoons	**10:00**	**17:00**
Lawrence's Pub	All-inclusive beverages are served till midnight only. From midnight till 02:00hrs all beverages served against extra charge.	Next to Lobby Bar	**22:00**	**02:00**
Havana Bar	All-inclusive Non-Alcoholic & Local Alcoholic Beverages. Adults only (+18 years). Smoking bar.	Main building	**20:00**	**Midnight**

-Alcoholicbeveragesareallowedtobeservedforadultsonly(+18years).
- TheHotelManagementreservesallrightstocloseanyoutletaccordingtoseason.

Internet&WI-FI Service	Free of charge WI-FI access is available in all public areas. Wi-Fi in all guest rooms is against extra payment. Please, contact the Reception for more details.
Safe-Box	Safety deposit boxes are available in all rooms free of charge. The hotel management is not responsible for any valuables left out the safe box.
Doctor	Available daily from **11:00hrs** till **13:00hrs** and from **19:00hrs** till **21:00hrs (againstextracharge**). Clinic is located at the end of the lobby, right side. **Iniscaseofemergency**: medical service is provided beyond the above-mentioned times. For assistance, please contact our Reception desk **333**.
TelephoneCalls	Local and international calls at Reception desk are against extra charge.
Attention:	For your safety, please read the swimming pool / beach instruction carefully and adhere to the lifeguard!
BeachTowelService	Available daily from 8:00hrs till 18:00hrs. Please return the used beach towel to the towel house & get your towel card back so you could get your clean fresh towel the next day. Upon check out, please return the towel card to the front office to avoid charge per card
RedFlag	A sign, which will show that you "Don't want to be disturbed" by salesmen at the pool and beach. Available for all guests at our Towel desks.
Beach&Pool Sunbeds	Reservation of sunbeds at the beach or at the pool is not allowed! Beach boys will remove any private belongings used for reserving the sunbeds. The hotel management is not responsible for losing of any private belongings.
Pool&Beach	✣ **Childrenshouldnotusetheswimmingpoolwithoutsurveillanceofanadult.** ✣ Swimming pools are opened and covered by life-guard daily from **09:00hrs** till **Sunset**. ✣ **Swimming out of the above-mentioned hours is at your own risk.** ✣ **For health and safety reasons, proper swim suits should be worn in the swimming pool: cotton, lose or long swimming suits are not allowed.**
Helpustoprotect ourreef	It is forbidden to touch, break or collect corals, shells or any other sea treasures. It takes decades for corals to recover and to grow again. Don't feed the fish. No fishing & harpooning are allowed. Discarding these rules is punishable by the law.
LaundryService	Laundry (washing and pressing service) is against charge. Please mark all the items sent to the laundry on the list available in your room. For laundry pick-up, please call the Reception desk (dial 333).
Entertainment	Daily animation entertainment program and shows schedule is available on information boards at the lobby and at the beach. Kids'activitiesandentertainmentareprovidedbyouranimationteamdailyattheKid'sclub.
Payment	For any extra charge on your room, we accept Cash payment or Visa & Master cards.
SportCenter	Opened daily from 08:00hrs till 20:00hrs. Gym, Squash, Tennis & Table Tennis
Visitors	Visitors are only allowed to meet our hotel guests in the Lobby; otherwise, visitors are requested to pay the All-inclusive Day-use charge at the Reception. Visitors are not allowed to share guest room without proper registration at the Reception desk.
Shopping	Ali Baba Bazaar available in the hotel premises for the shopping.
Tea&Coffeetray Mini-Bar	Replenishing of the tea & coffee tray and mini-bar (mineral water only) is daily between 09.00hrs till 17.00hrs unless the "**Do Not Disturb**" sign is hung on the room door.
Food	For your health and safety, it is not allowed to bring food from outside to the hotel premises.
Pets	**Cats are not allowed in all guest rooms!**
Internalnumbers	**Reception:** **333 (available 24/7)** **Guest Relations:** **324** **Laundry service:** **333** **In case of emergency:** **333 (available 24/7)** **Room service** **326 (available 24/7)**
QRCode-Hotelinfo	 - **Resort Map** - **Info sheet Fact sheet** - **TV Channels** - **Environment Protection Rules** - **Daily Entertainment program** - **A la carte restaurants menus – Pattaya & Bordiehn's** - **Beverage menu** - **Room service menu** - **APG – Azur Hotels & Resorts Loyalty program** -

Thank you for choosing Arabia Azur Resort and wishing you a memorable stay with us.
It will be our pleasure to assist you with any special requests you may have.
Arabia Azur Resort Management