Dear Guests,

Welcome to Giftun Azur,

We are pleased that you have chosen our hotel and wish you a pleasant and comfortable stay. May this brief information help you to feel at home!

All-inclusive policy starts from the check-in date at 02:00pm till check-out date at 12:00 noon.

Restaurants:

Meal	Venue	Service	Operation Hours	
			From	To
Breakfast	Main Restaurant	Served Buffet	07:00	10:00
Lunch	Beach restaurant	Served Buffet	12:30	15:00
	Marina Beach Restaurant	Light Lunch A la carte	12:30	15:00
Snacks	Beach restaurant	Light Snacks	11:00	12:00
	Beach restaurant	Snacks	15:00	17:00
Dinner	Main Restaurant	Served Buffet	18:00	21:30
	Oriental restaurant	Served Buffet	18:00	21:30
A la carte restaurants:	**With extra charge .**			
Pirates	At the beach	Fish and Seafood (every day)	16:30	21:00
El Gaucho	At the beach, near Aqua Center	Mexican & Brazilian dishes (Wednesday & Saturday)	18:30	21:00
Asian corner	Beside the beach restaurant	Asian selection (every Thursday)	18:30	21:00
La Piazzetta	At the lobby	Italian dishes (Sunday, Tuesday. & Friday)	18:30	21:00

- A la carte restaurants payment by signing checks or in cash.
- Reservation in Marina Café from 12:30 till 15:00 daily
- Proper Dress Code is required at all Restaurants. No food can be taken out of the restaurants.

Bars:

Bar	Service	Venue	Operation Hours	
			From	To
Lobby Bar	All-inclusive Soft Beverages All-inclusive Local Alcoholic Beverages	At the Lobby area	09:00 10:00	00:00 (midnight)
	Extra charge – Not included Beverages		00:00	02:00
Terrace Bar	All-inclusive Beverages	Lobby terrace	16:00	00:00 (midnight)
Pool Bar	All-inclusive Beverages	By the swimming pool	09:00	18:00
Beach Bar	All-inclusive Beverages	By the beach	09:00	18:00
Clouds Cafe	Extra charge. Soft drinks and water pipe	By the swimming pool	16:00	23:00
Fruit Corner	All beverages are Extra charge	Beside the beach restaurant	09:00	17:00

- Alcoholic beverages are allowed for adults only (+18 years).
- The Hotel Management reserves all rights to close any outlet according to season.

Housekeeping:	According to Egyptian safety and health regulations and for Your own safety linen will be changed every 48 hours.
Attention:	For Your safety, please read the swimming pool/beach instruction carefully and adhere to the Lifeguard!
Help us to protect our nature:	It is forbidden to touch, break or collect corals, shells or any other sea treasures. It takes decades for corals to recover and to grow again. Don't feed fish. No fishing & harpooning. Discarding these rules are punishable by the law.
Internet & Wi-Fi Service:	Available at the lobby, pool and beach restaurant areas free of charge. WI-FI access is covering rooms for extra payment. Please, contact reception for more details. In case You have any WI-FI concerns (either the free or the paid), kindly contact our front office team for immediate assistance!
Safe Box:	Available for free in the room. The hotel Management is not responsible for any valuables left out the safe box.
Doctor:	**Against extra charge**: available daily from 12:00 Noon till 02:00 pm and from 18:00 till 20:00. Clinic is at the first floor of the lobby. **In emergency cases**: medical service can also be provided Beyond these times on call, for assistance please contact our reception desk.
Telephone Calls:	Local and international calls at reception against extra charge.
Beach Towel Service:	Available daily from 8:00 am till 5:00 pm (winter)/05:30 pm (summer). Please return the used beach towel to the towel house & get Your towel card back so You could get Your clean fresh towel the next day. Upon checkout, please return the towel card to the front office to avoid L.E 600.00 charge per card.
Red Flag:	A sign, which will show that You don't want to be disturbed by salesmen at the pool and beach. Available for all guests by our towel desks.
Beach Sun beds:	No reservation for sun beds at the beach or at the pool! The beach boys will remove any private stuff used for reserving the sun beds and the hotel is not responsible for losing any private belongings.
Pool & Beach:	**Children should not use the swimming pool without surveillance of an adult.** Swimming pools are opened and covered by lifeguard daily from 09:00 am till sunset. Swimming out of those hours is at Your own risk.

	For health and safety reasons, proper swimsuits should be worn in the swimming pool: cotton, loose or long swimming suits are not allowed.
Laundry Service:	Laundry (washing and pressing service) against charge: please mark all the items sent to the laundry on the list available in Your room. For laundry pick-up, please call the reception desk (dial 413).
Entertainment:	Daily animation entertainment programs and shows schedule are available on information board sat in the lobby and at the beach. Kids' activities and entertainment are provided by our animation team daily at the pool area.
Payment:	For any extra charge on your room, we accept cash or Visa, MasterCard.
Sport Center:	Open daily from 09:00 am till 17:00
Tennis **Billiard**	Courts and equipment are free of charge. Playing with the tennis coach or with floodlight will be charged. Reservation can be made at reception. Billiard tables are available in lobby first floor. Children under 16 years old are not allowed to play Billiard.
Strollers:	Please keep kid's stroller in your room and do not leave it in the public corridor. The hotel holds no responsibility for lost strollers.
Shopping:	Bazaars are available outside the hotel for the shopping.
Room Service:	For room service, dial 450. You can pay in cash or sign a cheque. The payment is payable upon check-out from the hotel. We accept cash and cards: Visa/MasterCard
Dehydration:	During summer dehydration risk and heat stroke are the highest. Stay hydrated, drink plenty of Water and eat food with high amount of water. Cool down and regulate Your body temperature gradually from the sun heat to the air-conditioned areas and vice versa.
Azur Shop Merchandise	Discover a selection of exclusive Azur Shop merchandise, perfect for souvenirs or gifts to remember your stay at Azur Resorts. Simply scan the QR code to explore the collection, and for assistance, please contact the reception desk or our Guest Relations team.
Should you require any assistance or have any specific requirements, please do not hesitate to contact Front Office desk (dial 413), available 24/7 or our Guest Relation desk at the lobby.	

QR Code Giftun Azur Hotel information		- **Giftun Azur Hotel Map** - **Giftun Azur Info Sheet** - **TV Channel List** - **Giftun Azur Fact Sheet** - **Environment Protection Rules** - **Kids Club Program** - **Entertainment program** - **Beach & Pool Safety** - **Beverage Extra Charge- fresh Juice bar** - **A la Carte Menus**